## STANDARD FORM OF SOP



## SF 4.3B: Computer skill content

This is indicative and minimum. However, the PIA can add additional topics or change the schedule within the overall time period. The schedule has to be in the activity cum lesson plan. Include video and audio based teaching methods to improve content delivery.

Sl. No.	Topic and sub topic	<b>Expected outcomes</b>
1	Computer fundamentals  Why use computers  What is in a computer  Computer architecture- h/w, s/w, peripherals, OS  Create, update, delete files; file structure  Using, installing applications	Ability to start a computer, use a mouse and/or touchpad, recognize software applications/programs. Understand PC configurations, Locate, open, update and save a file. Understand types of files, create file names and folders, take printouts
2	<b>Typing Tutor</b> (Either English or any Indian language as per market demand)	Average typing speed of 20 words per minute with a minimum 80% accuracy
3	Internet Internet fundamental Ways of connecting to internet Use of browsers How to open websites Using search engines to find information Creating mail IDs Password and security	Understanding of basic terms, connecting to the internet, recognize and launch a web browser, Search for a given keyword. Ability to create an email account, logging in, composing a mail, uploading and downloading attachments. Ability to recognize security threats

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Sl. No.	Topic and sub topic	Expected outcomes
	Composing, checking and sending emails	
	Email etiquette	
4	Security Awareness  Need for antivirus tools  Running scans every week  Email and password security	Ability to schedule antivirus scans, address threats, create appropriate passwords for email accounts, detect spam mails
	Awareness of possibility of spam mails and phishing	
5	Productivity Tools  Why use tools  Spread sheet software  Word processing software - Creating, editing, formatting documents, spell check  PowerPoint software - Data entry tabulation, calculations  Picture editor software - Picture upload,  Case study	Basic Word processing skills, ability to use basic functions in Excel. Create a report, formatting a document, creating a PowerPoint presentation

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Sl. No.	Topic and sub topic	Expected outcomes
6	Technology Trends  Mobile technology: smart phones  Using massive open online courses (MOOCs) for self-learning  Using e-commerce sites  Online professional networking  Online banking and Online reservations	Features and utilities of smart phones. Use an online learning course, make an online reservation, and check bank account online. Have a web presence in security networking or job sites. Awareness about using e-commerce sites.